



### **Underwriting Requests – Process in TitleFusion**

Learn how to submit a new\* Underwriting Request for Over-Limit or High Liability authorization, Closing Protection Letter Modifications and other requests via Title Fusion.

\*Cannot be used to modify an existing request. Modifications or updates must be requested manually through AgentNet.

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### File Requirements

Your file must have:

- Closing Date
- Transaction information
  - o First American is the Underwriter
  - Application Type
  - Selling Price (if applicable)
  - Mortgage information (if applicable)
- Buyer/seller information
  - Company Checkbox selected if the party is an entity
  - Last Name/Company Name
  - o First Name/Company Representative's name
  - Collective Name field
  - Mailing Address
- Property information
  - o Address, to include: Street Number, Street Name, City, State, Zip (5 digits), County
  - Mailing City
  - Property Type
  - Residential Type

#### Optional, but Suggested File Data includes:

- Policy Coverage Amounts
- Policy Endorsements
- Insured Name(s)
- Supporting Documents

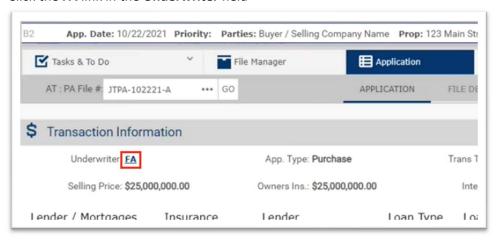




### Place a New Order

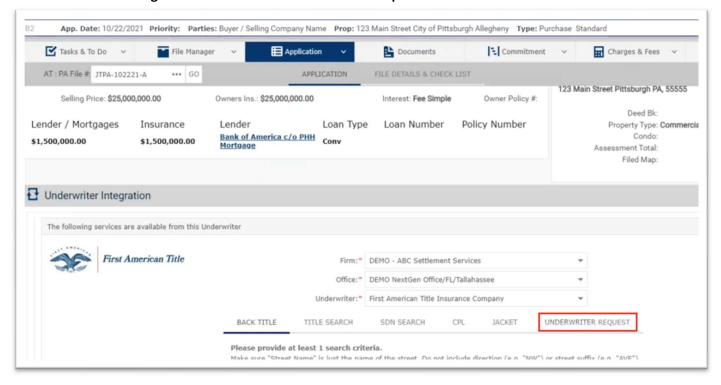
Beginning with an open file that includes basic order information:

- 1. Navigate to the Application screen
- 2. Click the FA link in the Underwriter field



**NOTE:** At the top of the **Underwriter Integration** screen, be sure the correct information populates in the three drop-down menus for **Firm**, **Office**, and **Underwriter**. If you have more than one firm, office/branch location, or Underwriter, be sure to select the correct one for this transaction before going ahead. If you only have one firm or office location, it should display by default.

3. In the Underwriter Integration screen click the Underwriter Request tab

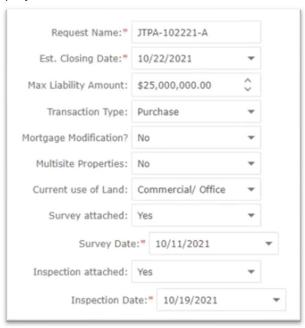






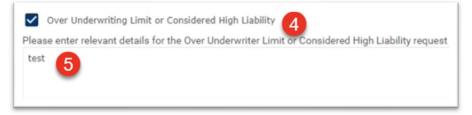
Your **File Number** (in the **Request Name** field), **Closing Date**, and the **Max Liability Amount** will pull from your file and populate the order fields. Review and make any necessary changes before going ahead. Required fields are marked with a red asterisk. Complete as many fields as you can.

**NOTE:** The **File Number** will populate by default in the **Request Name** field, but can be changed to another value, e.g., a project name.

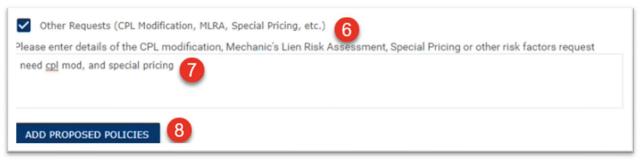


NOTE: Any changes made on the order screen will not update your TitleFusion file.

- 4. Over Underwriting Limit or Considered High Liability checkbox is selected by default; de-select if applicable
- 5. Enter relevant details for the Over Underwriter Limit or Considered High Liability request if applicable



- 6. Select the Other Requests checkbox if applicable
- 7. Enter details of the CPL modification, MLRA, Special Pricing, etc. if applicable
- 8. Click Add Proposed Policies



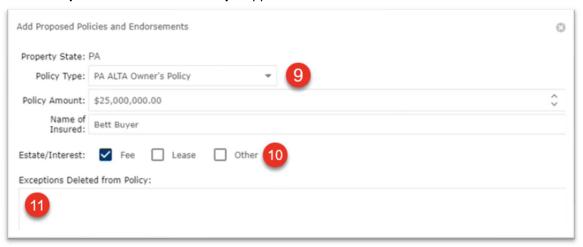




### 9. Select the Policy Type

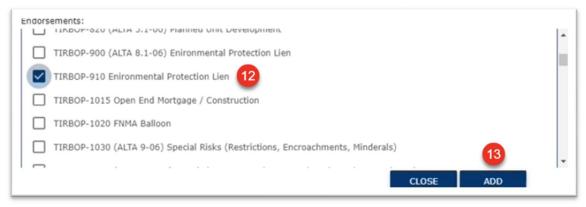
NOTE: The Policy Amount and Name of Insured pulls in from the file.

- 10. Select the Estate/Interest
- 11. Enter Exceptions Deleted from Policy if applicable



#### 12. Select Endorsements from the list

### 13. Click Add



#### **NOTE:** The Policy displays in the order window.

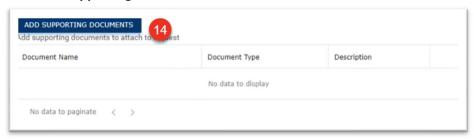




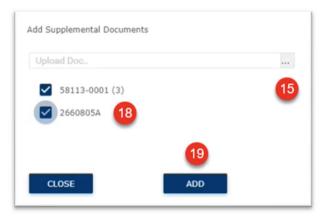


Repeat steps 8-13 as needed to add more policies. You can edit and remove policies if needed. Click **CLOSE** when all policies are added.

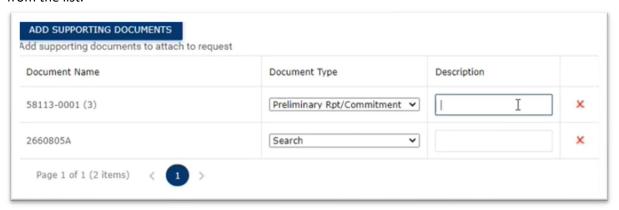
### 14. Click Add Supporting Documents



- **15.** Documents uploaded to the file will be listed for selection in the **Add Supplemental Documents** window. To upload other documents, click the browse button in the **Upload Doc** field
- **16.** Select a file on your computer
- 17. Repeat steps 15 and 16 as needed
- **18.** Select the supplemental documents to add to the request
- 19. Click Add



**20.** Select the **Document Type** for each Supplemental Document you added to the request **NOTE:** If the proper **Document Type** is not available in the list, use the **Description** field. Click ★ to remove a document from the list.







- 21. Enter or edit the request contact's information
  - **NOTE:** By default, the contact information displayed is that of the user entering the request.
- 22. Select the Approver group or individual from the list

**NOTE:** Choose the appropriate 'state group' from the list that is associated with the state the file is in, e.g. "New Jersey Underwriting Group"

#### 23. Click Submit



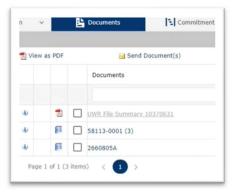
A message window confirms your request submission.



The request will display in the list at the bottom of the window.



The **Documents** screen shows a UWR File Summary, and any documents you attached to the request.



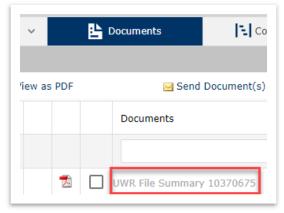




**NOTE:** AgentNet allows one Underwriting Request per file. After you create the request, you'll receive a confirmation email. A file will be created in AgentNet, the Underwriter Request will be opened, and the request will be sent to the Underwriting Workbench at First American for review. The Underwriter or group assigned will receive notification of your new request, process your information, consider and decision it on the First American side. Then you'll receive an email notification of the decision.

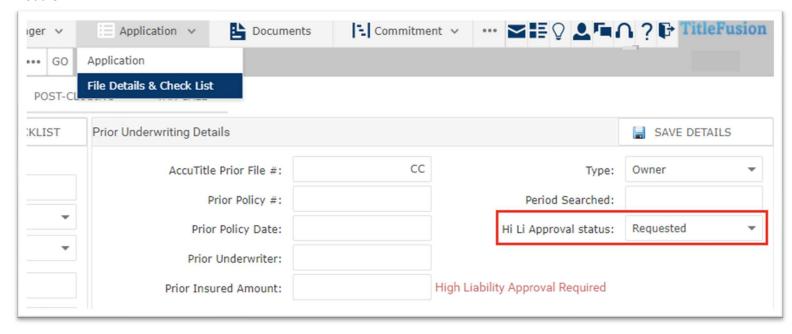
## **Review Request Details (Optional)**

In the **Documents** screen of your file, open the **UWR File Summary** document to view the details of your request. The results also display here when available.



# Internal Tracking (Optional)

**High Liability Approval Status** may be updated for tracking purposes in the **File Details & Check List** section of the **Application** Module.









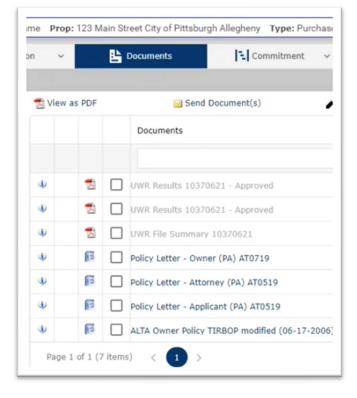
# **Response Emails**

Once decisioned, AgentNet will send a completion email to the contact on the file, containing the decision in the subject line and actions required.

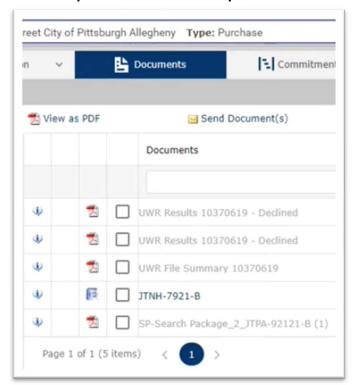
# **Request Completion**

You must return to the **Underwriter Integration** window, scroll to the bottom and click the button on the UWR item row to update the **Order Status** and import the request documents to the file **Documents** section.

### **Approved Request Documents Example**



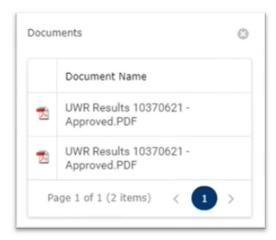
### **Denied Request Documents Example**

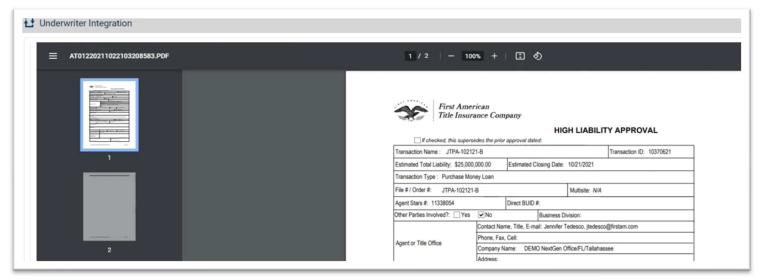


**NOTE:** You don't have to return to the file **Documents** section to view the imported documents; they are listed in a pop-up window so you can click the document links and view them in the **Underwriter Integration** window.









## **Supplemental Information**

When submitting an Overlimits or Hi-Li request, we recommend attaching a copy of:

- Your commitment
- Survey and/or Inspection Report, if applicable
- Proposed policies
- Any other documents that would assist underwriting

**NOTE:** Texas has an additional Hi-Li document which should be completed and included with your request. The TX-specific document can be found in your software's title document package for First American/TX.

When selecting 'Other' Underwriting Request, please provide the following detailed information in the Summary section.

### **CPL Modification:**

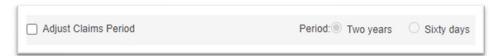
- 1. Letter Type (Standard, etc.)
- 2. Basic CPL information: Closing Date, Lender Name and Address, Mortgage Clause, Loan #, Buyer/Seller (if applicable)
- 3. Modification Type requested and applicable details





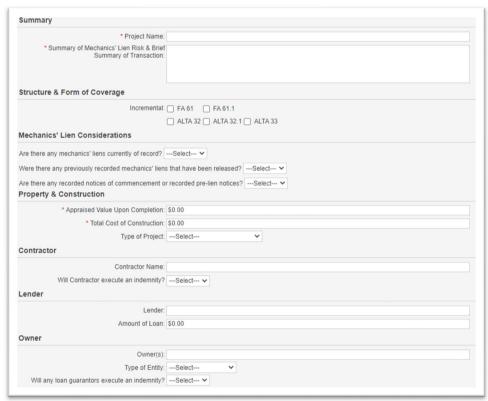
2nd Party:	
Dependent on regulatory different parties are involved	restrictions, adding a 2nd Party to the Closing Protection Letter (CPL) is an optional feature used when two red in the transaction. This may include Agent A acting as the Escrow/Settlement agent, and Agent B acting enders may require both parties be listed on the CPL and using the 2nd Party feature supports this need.
Back Date Issue Date of an existing CPL needs date and the reason for the second control of the second control	to be backdated or if a CPL needs to be issued with a date earlier than today, please specify the modified
ncrease Coverage Lim f an increase in the fundi	<u>ilt</u> : ng amount limit in the standard letter needs to be increased.
International Parties : Addressee is a lender loc	ated outside the United States.
Multiple Properties: Where the Real Estate Tr	ansaction to be referred to in the letter is comprised of more than one property.
Verbiage Change: Specific approval from Co	orporate Underwriting is required for any change to the standard letter used for any state.
Agent Name/Address M f an agent or an agent's	Nodification: address is not found, please specify all relevant information.
oan and it will be guarant	ssee(s).: The additional parties will be insureds on a single policy, such as when a lender like Wells Fargo makes the leed by a governmental entity, such as the Secretary of Housing and Urban Development or a GSE, or where these with a separate address. Accordingly, the proposed insured would like this reflected on the "Lender" of the second
	as concerns about transactions involving multiple non-institutional lenders or multiple purchasers, such as mon Investment Program" or similar scheme is involved. In either of those cases, consult Corporate

### 4. Claims Period Adjustment (if applicable)



### Mechanic's Lien Risk Assessment:

### Please provide details, as applicable





# EAGLE A C A D E M Y

### **Special Pricing:**

- 1. Premium Type for Policies: Gross Flat vs. Gross per 1000
- 2. Premium Type for Endorsements: Gross Flat vs. Gross per 1000
- **3.** Split %
- 4. Summary

sk Definition				
e this section to describe your spec	cial pricing consideration	ons for this file. When	special pricing is indicate	d, please enter Premium Type, Split and any Notes
Premium Type for Policies:	Select	~		
Premium Type for Endorsements:	Select	~		
Agent Portion/Split (%):				
Underwriter Portion/Split (%):	n/a			
Summary of the Risk:				

### Other risks:

Access concerns?	Deed in lieu of foreclosure?	□ PACA/PASA trust potential?
Affirmative insurance via Sch. B?	☐ Energy Project?	Railroads owns, previously owned, or is
Bankruptcy?	☐ Forfeiture to government?	adjacent to the land? Receiver selling property?
Common Thread?	☐ Hospital or Healthcare facility?	Subordination will establish insured
Construction commenced, recently completed or contemplated?	☐ Indemnity being taken?	mortgage's priority? Survey issues?
	☐ Inspection revealed risks?	
Creditors rights in back chain?	☐ Native American lands or tribes involved?	Waterways, wetlands, tidelands adjoins passes or previously passed through th
	Oil, Gas and Minerals excepted or the subject of a lease?	land? Other (Enter risk name below)