



Rates and Fees – eRemit in RamQuest

Learn how to electronically report policy and endorsement data from Closing Market. Please note the following file requirements for remit from RamQuest: Electronically requested **Policy Jacket(s), Liability Amounts, Policy Effective Date(s), Premiums**. **NOTE:** Rates and Fees integration is not a prerequisite.

Login to Closing Market

1. Click
2. Enter credentials
3. Click **Login**

eRemit Process

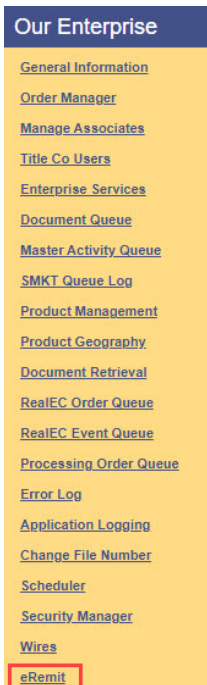
1. From the Closing Market Services screen, click **The Market**



2. From the Closing Market homepage, click **Our Enterprise**



3. From the **Our Enterprise** menu options, select **eRemit**



4. Complete the parameters to display eligible files as follows:
 - a. Select **First American eRemit** as the **Trading Partner**
 - b. Select the applicable **Underwriter**
 - c. Enter the **date parameters – policy effective dates**
 - d. Select the **Title Company**

eRemit Processing

Trading Partner:	First American eRemit	Underwriter:	1 selected
Report Dates:	08/01/2022	Through:	08/31/2022
Region:	0 - Default Region	Title Co:	2 - First American Texas
Branch:	Please Select		

- e. Select **Get Files**

5. Eligible files will display. User can click **"Select All Files"** or select individual files. Select the **+** symbol to observe file level details.

6. Click **Submit Files**

eRemit Files

Select all files	Unselect All	Expand All	Collapse All
5			
GFNO			
<input type="checkbox"/>		1949	
<input type="checkbox"/>		1952	
<input type="checkbox"/>		1953	
GFNO			

Showing 1 to 3 of 3 entries

Submit Files 6

7. Confirmation message displays
8. **Optional:** Select **History** from the eRemit menu to view status of any submission

Our Enterprise / eRemit /								eRemit
eRemit History								Configuration Processing History
Submission History								
Show	10	entries			Search:			
Queued Date	Completed Date	Enterprise ID	Enterprise Name	Trading Partner ID	GFNO's	Status	Last Message	
8/22/2022 5:51 PM	8/22/2022 5:51 PM	6728	FATC UW eRemit	5665	1801	Succ...	Batch Complet...	
8/22/2022 3:12 PM		6728	FATC UW eRemit	5665	PA-SF1007	Failed	1 file failed to remit.	



First American Title™



Email Notifications

The following notifications will be sent to the user(s) added to **eRemit Notifications** in Closing Market:

1. Closing Market will send **eRemitConfig Report** detailing the files sent to AgentNet for processing
The following items were processed to FATIC Underwriter eRemit

Summary

Underwriter(s): First American California
Total Files Submitted: 1
Total Files Succeeded: 1 (100.00 %)
Total Files Failed: 0 (0.00 %)

Successful Files

GFNo
FL-SF0007

2. First American will send **Remittance Payment Transmittal Sheet** containing the invoice and options to pay



Thank you for your remittance!

Attached is the **Payment Transmittal Sheet** for your First American order submitted by Demo, Tanya on 8/17/2022.

To promote practices that support business continuity, First American offers multiple ways you can pay whether working from home or from an office location.

Title Premium

[Job Aid: Invoices and Statements](#)

Electronic Payments

1. ePay (ACH Payment)
Policy data and payment details are part of the electronic submission.
[Click here to ePay.](#)
2. Wire
Submit Transmittal Control Sheet and Wire Confirmation Details via Email:
remittance@firstam.com



First American eRemittance

JPMorgan Chase
Payment Transmittal Sheet for Agent
Remittances
(One sheet per transmission)

Firm Name: ABC Settlement Services

JPMorgan Chase Lockbox Number: 978686

Overnight Courier Address (i.e. Fed-Ex, DHL, UPS):
JPMorgan Chase - TX1-0029
Attn: First American Title # 978686
14800 Frye Road, 2nd Floor
Ft. Worth, TX 76155
(800) 562-5002

United States Postal Service:
First American Title Ins. Co.
P.O. Box 978686
Dallas, TX 75397-8686

PREMIUM REMITTANCE

Account Number	State	Invoice Number OR Order Number	Invoice Amount	Invoice Date	Check Number	Check Amount	Comments
4070792	FL	Order # 4139629	\$705.00	8/17/2022			

Remittance Totals \$705.00

3. Remitted files that need additional processing will receive a **Hybrid Exception Remittance Report** detailing any errors

First American Remittance.xlsx
8 KB

From: First American Title <AgencyNotification@firstam.com>
Subject: Hybrid Exception Remittance Report Agent

The attached spreadsheet of files were unable to be processed in AgentNet and require manual processing. NOTE: This may delay when the file(s) are seen in AgentNet for payment.

Account Number	State	Invoice Number	Invoice Amount	Invoice Date	Check Number	Check Amount	Comments
4070792	FL	Order # 4139629	\$705.00	8/17/2022			

Remitted Files that Fail to Process in AgentNet

If remitted files display a status of **Success** in Closing Market but fail to process in AgentNet, you can return the file to Processing on the **eRemit History** page.

1. Click the green plus icon to expand the eRemit batch in the list on the **eRemit History** page
2. Click the checkbox to select the file to return to processing
3. Click **Return to Processing**



Our Enterprise / eRemit /

eRemit History

Submission History

Show 10 entries

	Queued Date	Completed Date	Enterprise ID	Enterprise Name
1	9/28/2023 12:11 PM	9/28/2023 12:11 PM	6728	FATIC UW eRemit
2	9/28/2023 11:41 AM	9/28/2023 11:41 AM	6728	FATIC UW eRemit

File Info

Return to Processing

<input type="checkbox"/>	GFNo	Policy Number	Gross Prem
<input checked="" type="checkbox"/>	cbtestxrem	O: M:	\$3,040.00

Showing 1 to 1 of 1 entries

The file(s) you selected now display in the list on the **Processing** page, where you can again attempt to submit the file.