



RamQuest and Clear2Go – Order Searches and Commitments

Learn about Clear2Go eligibility and how to place a Clear2Go Search and Commitment order in RamQuest using the Closing Market and AgentNet Integration.

Eligibility

In addition to the other requirements set forth in the agency agreement and in the Agency Guidelines, the following conditions must be met before a transaction will be eligible for a Clear2Go Report and the information contained therein to be used to produce a Title Product*.

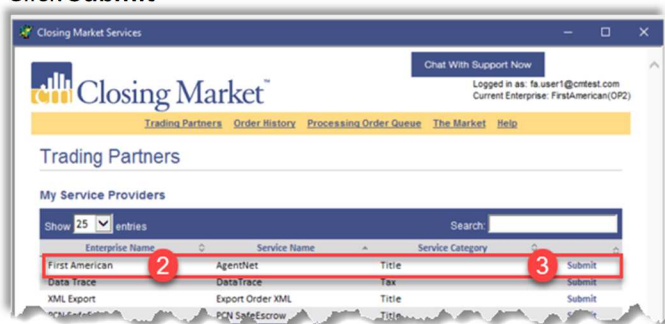
- A. Orders for residential refinance and cash-out (equity) transactions (no manufactured homes, leasehold, native American land, etc.);
- B. Intended Title Policy to be issued must be one of the following:
 - a. ALTA Short Form Residential Loan Policy or ALTA Short Form Expanded Coverage Residential Loan Policy,
 - b. ALTA Residential Limited Coverage Junior Loan Policy; or
 - c. ALTA Loan Policy, that contain generic exceptions for CC&Rs/easements
- C. Loan amounts cannot exceed \$2,000,000;
- D. Cash-out amounts cannot exceed \$500,000;
- E. Owners must be individuals, trusts or general partnership;
- F. Geographic Eligibility as outlined in the Agency Guidelines

*Title Product means the title commitment, preliminary title report, or title policy issued based on the information contained in a Clear2Go Report.

Request a Search Order

Beginning from an open RamQuest file:

1. Click
2. In the **Closing Market Services** window, select **First American AgentNet**
3. Click **Submit**



4. In the Login screen, enter your **AgentNet** login credentials
5. Click
- NOTE:** If a file has been created in AgentNet, proceed to **Step 9**.
6. In the **Closing Market Services** window, enter file details
7. Click



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NOTE: An order is created in AgentNet.

8. Click [Continue](#)

9. Verify order information

10. Select [Product: Search and Commitments](#)

11. In the **Order Details** section:

A. Verify/select **Transaction Type: Refinance**

B. Select **Business Segment: Residential**

C. Click [Get Products](#)

D. Select **Clear2Go** product option

E. Select **Property Type**

F. Enter/verify **Email** address

G. Click [Search and Commitments](#)



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NOTES:

- **DO NOT** add **Documents** or **Notes** to your Clear2Go order here. They will not be seen or used when processing the automated Clear2Go Report.
- A new Clear2Go transaction is created in AgentNet.
- A Confirmation email is generated and sent to the Email address in the order.

Clear2Go Product Options (where available)

Please contact your Sales Representative or Technical Consultant to enable these options.

1. **Clear2Go + Tax:** Clear2Go +Tax is a feature that enables you to receive your normal Clear2Go package first, followed by a Tax Search document. Though each product can be ordered separately, the advantage of Clear2Go + Tax is making one system request and receiving two products. If this feature is enabled, you'll receive an email when the Tax document is ready.
2. **Clear2Go Cascade:** Clear2Go Cascade is an automatic feature in applicable states and counties that quickly requests an AgentNet Search Product (ASP) when your Clear2Go result does not meet search requirement (i.e., Complexity indicator results other than Streamline).

Clear2Go Cascade Process Flow

If Clear2Go Cascade functionality is enabled:

1. You'll receive an email confirming you placed an order
2. When the Clear2Go result is available you'll receive an email when your Clear2Go order cascades to an ASP
NOTE: For initial Clear2Go product requests, you'll receive limited Clear2Go XML data and a Summary Report Document as the first delivery. Follow the instructions in the 'Receive Clear2Go Search Job Aid'.
3. You'll receive an email when your ASP is complete, including links to associated documents
NOTE: Follow instructions provided in 'Receive Search and Commitments Job Aid'.



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Thank you for selecting First American to place your order. Your order is complete and is now available for you to view in your source system. [Click here to navigate to AgentNet file and order](#)

Your File Number: JoelTest8271

FA Order Number: 5548214

[Click here to download all supporting documents grouped into one ZIP file](#)

Download supporting documents individually:

[Click here to view/access document AgentNet Search Product 2016 - AZ \(pdf\)](#)

[Click here to view/access document AgentNet Search Product 2016 - AZ \(doc\)](#)

[Click here to view/access document SP-Vesting Deed Joeltest \(pdf\)](#)

If you have any questions regarding your order, please contact National Agency Solutions at 855-312-4368 or testingagent@gmail.com.

If your Clear2Go order result is Streamline with all documents, the order will not cascade.



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NOTE: If Clear2Go + Tax Cascade is enabled, you'll receive an email when the Tax document is ready.

Non-Prod : First American Order Complete - 2021090323

 jtimbang@firstam.com
To Christine Heffner
Retention Policy | Inbox (90 days)

[↩ Reply](#) [↩ Reply All](#) [→ Fc](#)
Thu !

Expires 12/8/2021



First American Title™

Thank you for selecting First American to place your order. The Supplementary Support Documents for your order are now available for you in your source system. [Click here to navigate to AgentNet file and order](#)

Your File Number: 2021090323
FA Order Number: 5549003

[Click here to download all supporting documents grouped into one ZIP file](#)

Download supporting documents individually:

[Click here to view/access document SP-Supplemental Search Package Taxes \(pdf\)](#)

If you have any questions regarding your order, please contact Joel Timbang at 253-720-1161 or testingagent@gmail.com.

If you have any technical problems, please contact ASC at 1-866-701-3361 or AgencySupport@firstam.com.

You are hereby directed to deliver First American Title Insurance Company's Privacy Policy Notice, Service, Quality and Availability Notice and Illegal Restrictive Covenants Notice with the title insurance commitment and policy.

Update an Order

Updates are not available for the automated Clear2Go Report. If your file information changes, or the report expires, please order a second Clear2Go report on the same file.