AgentNet® and E-Closing℠ Integration
Frequently Asked Questions

The following are a collection of frequently asked questions regarding the integration between AgentNet and E-Closing.

1. **When will this be available?**
   The integration of Closing Protection Letters (CPLs), Back Title (where available), and Policy Jackets is currently available to E-Closing users.

2. **How do I start using this integration?**
   Once you have your unique AgentNet ID, you can log into and E-Closing and enter your username and password for AgentNet in the Connect screen.

3. **Where do I go to get help or support?**
   You can contact E-Closing support at (603) 485-7951. You can contact the First American™ Agency Services Center at **agencysupport@firstam.com** for assistance with the integration.

4. **Do I need to log into the AgentNet® web portal anymore?**
   There are many useful services and features in AgentNet, outside of the integrated E-Closing services that will remain available for your reference and use.

5. **If I order a service through the AgentNet platform, does it automatically populate in my E-Closing file?**
   Data entered directly through the AgentNet platform does not flow back into your E-Closing file.

6. **Will services I previously ordered in AgentNet automatically populate my E-Closing file?**
   Previously ordered services in AgentNet will not populate to your E-Closing file.

7. **How do I get training?**
   Contact E-Closing or your local First American Title Insurance representative for more information on training.

8. **Will there be any additional costs to utilize this integration?**
   There will be no additional costs for use of the E-Closing service to order First American products.