



AgentNet® and Closers' Choice® Integration

Frequently Asked Questions

The following are a collection of frequently asked questions regarding the integration between AgentNet and Closers' Choice.

1. When will this be available?

The integration of Closing Protection Letters (CPLs), Back Title (where available), and Policy Jackets is currently available to Closers' Choice.

2. How do I start using this integration?

When available, you may begin using this integration provided you have an active AgentNet® account and have registered for a Closers' Choice account.

Contact your Closers' Choice or First American™ Title Insurance Company representative for information about registering.

3. Do I need to install anything and how?

You should contact someone in Closers' Choice Customer Service about any required steps for your current version.

4. Where do I go to get help or support?

For Closer's Choice support, contact Closer's Choice help desk at 800.393.4460.

For AgentNet support, contact agencysupport@firstam.com.

5. What happens when I order an AgentNet service through Closers' Choice?

This integration allows you to order First American AgentNet services seamlessly from your Closers' Choice file via Closers' Link® Web Services.

6. If I order a service through the AgentNet platform, does it automatically populate in my Closers' Choice file?

Data entered directly through the AgentNet platform does not flow back into your Closers' Choice file.

7. Will services I previously ordered in AgentNet automatically populate my Closers' Choice file?

Previously ordered services in AgentNet will not populate to your Closers' Choice file.



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8. **Do I need to log into the AgentNet web portal anymore?**

This integration can make your day-to-day transactional processes more efficient. Logging into AgentNet brings you numerous additional benefits, such as First American's Underwriter Bulletins, Policy Reporting, Premium Remittance, Online Statements, and a window into your First American business transactions.

9. **How do I get training?**

Contact Closers' Choice or your local First American Title Insurance representative for more information on training.

10. **Will there be any additional costs to utilize this integration?**

There will be no additional costs for use of the Closers' Link service to order First American products.