





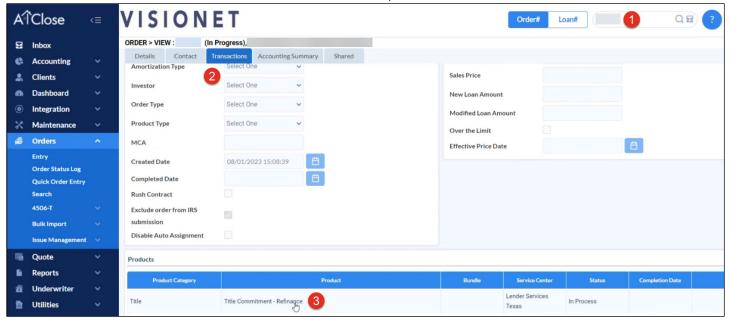
## eJackets - Process in AtClose

You can request, view, and void policy jackets in AtClose.

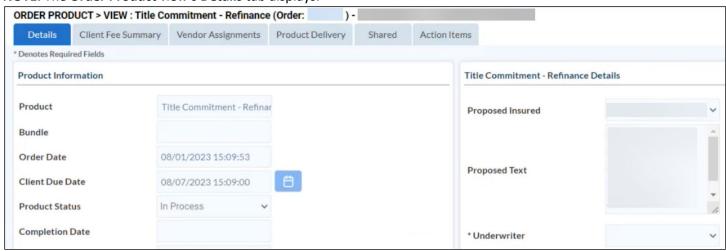
## Request a Policy Jacket

After a title commitment product is created for your order, you can request a policy jacket document:

- 1. Enter the order number on the AtClose dashboard
- 2. Select the Transactions tab
- 3. Scroll down to the **Products** section and select the commitment product



NOTE: The Order Product view's Details tab displays.



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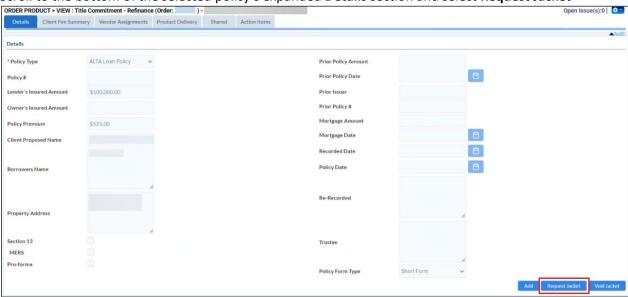




4. Scroll down to the Title Policies section and select the policy to expand its Details section



5. Scroll to the bottom of the selected policy's expanded Details section and select Request Jacket



- 6. Select the Office
- 7. Select the **Document Type**



**NOTE:** The **Additional Property, Policy and Loan Information** section expands below, displaying different fields and file/order information depending on your **Document Type**.

- 8. Enter or edit fields, as needed
- Click Get Document at the bottom of the Request Jacket Document windowNOTE: When complete, a confirmation message displays in the bottom left corner of the window.



10. Close the Request Jacket Document window





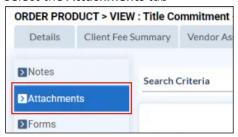


## View a Policy Jacket

1. Select the Shared tab in the policy's Order Product view



2. Select the Attachments tab



**NOTE:** The Policy jacket displays in the list of attachments.



Click to see details about the policy jacket attachment or click to display the policy jacket PDF in a new window.



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## Void a Policy Jacket

1. Scroll down the jacket's Details tab and click Void Jacket



NOTE: A message displays in the bottom left confirming the jacket was voided successfully.

